



## **CORONAVIRUS INFORMATION**

Inverbervie Medical Practice would like to thank all our patients for their continued support during this challenging time for the NHS.

We had to adapt rapidly to ensure that the service we could provide was safe for patients and staff alike. We have adopted various innovations such as video consultations, triaging calls and then receiving a telephone call back from a Clinician. There might need to be further innovations to enable us to cope with this dynamic shift in service provision. In the last few days we are all aware there have been increasing media reports of imminent relaxation in the lockdown measures. Should this prove to be the case we will still have to have ongoing precautions for assessing healthcare.

We have been asking patients not to access our Medical Practice without having made prior contact by telephone. This is so that we can ensure that you are being treated appropriately and safely. We might be able to manage things remotely, consulting with you by telephone or video, or directing you to attend an appropriate setting, bypassing the Medical Practice. We expect the requirement for this initial telephone conversation to continue for the foreseeable future.

Inverbervie Medical Practice remains available to help with necessary healthcare needs, and if you have a health concern that you feel needs addressed, we would encourage you to contact us by telephone. If you have symptoms consistent with COVID-19, we would suggest that you look at NHS Inform and telephone 111.

We would like to thank you for your ongoing co-operation and wish all our patients and their families all the best at this difficult time.

Lorna Grubb  
Practice Manager

05.05.2020